

Community Relations
 Network Rail Southern Region
 1 Puddle Dock
 London
 EC4V 3DS

6 March 2023

Dear neighbour,

Railway improvement works – Access for All Scheme at Motspur Park Station

I am writing to let you know that we will be carrying out essential works near your property to install new lifts, stairs, and footbridge at Motspur Park station, to provide step-free access across the station. This will make the station much easier to use for passengers with mobility issues and all the local community. This is being delivered as part of the Department for Transport’s Access for All programme.

The work will begin in early April 2023 and due to complete by the end of February 2024.

Most of our work will take place Monday to Friday during daytime hours from 07:30 – 17:30. However, there may be some occasions where due to the nature of the work, we’ll have to work overnight or during weekends when the trains are not running.

We will be holding a drop-in session on Tuesday 21 March 2023 from 3:30-6:30pm at West Barnes Library, Station Road, New Malden KT3 6JF where you will have the opportunity to speak to the project team and see a presentation about the project.

The schedule of works below will take place during line closures of the railway for the duration of the project.

Date	Time	Description of works
Friday 31 March to Thursday 6 April 2023	07:30 to 17:30 Monday to Friday Day shift only	Set up compound and welfare facilities along Station Road There will be a road closure on Station Road as below.
Wednesday 5 April to Monday 17 April 2023	07:30 - 17:30 Monday to Friday Day shift only	Installation and erection of temporary staircase from West Entrance (Claremont Avenue) to Platform.
Thursday 29 June to Friday 18 August 2023	07:30 - 17:30 Monday to Friday Day shift only	Piling and construction of the foundations for the lifts, bridge and stairs on West Side (Claremont Avenue side).
Thursday 20 July to Monday 11 September 2023	07:30 - 17:30 Monday to Friday Day shift only	Piling and construction of the foundations for the lifts, bridge and stairs on East Side (West Barnes Library side).
Saturday 7 October to Sunday 8 October 2023	00:30 - 05:30 Weekend continuous work 24/7	Core work to install retaining wall on East Side (West Barnes Library side). No train services.
Friday 10 November to Tuesday 21 November 2023	07:30 - 17:30 Monday to Friday Day shift only	Installation of prefabricated bridge spans and stairs by crane.

Friday 24 November 2023 to Thursday 1 February 2024	07:30 - 17:30 Monday to Friday Day shift only	Core work to install lifts on East side, West side and Platform.
Saturday 9 December to Sunday 10 December 2023	00:30 - 05:30 Weekend continuous work 24/7	Removal of temporary staircase and demolition of existing bridge. Noisy work and no train services.

Below is a visualisation of the new lifts, stairs, and footbridge at Motspur Park Station

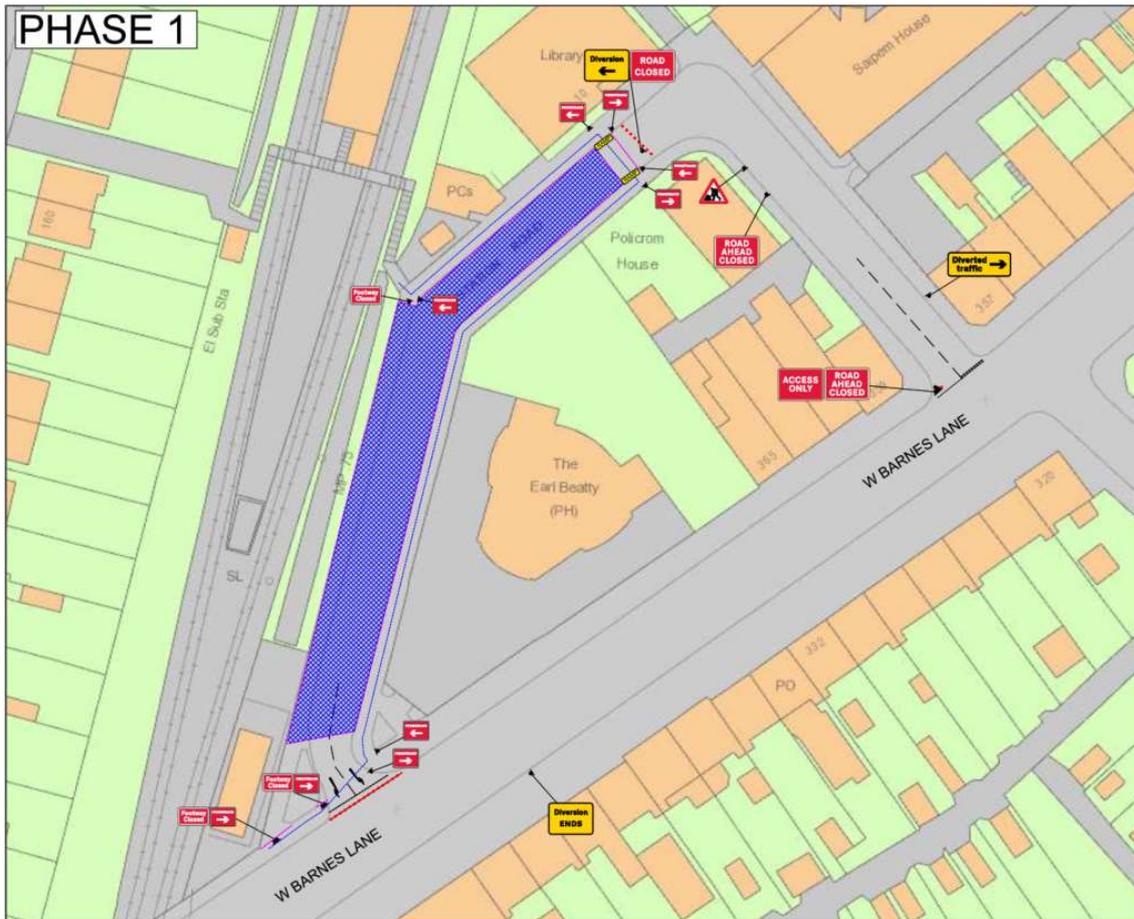


Road Closures

Station Road – Phase 1: Throughout the duration of the works Station Road will be closed off between West Barnes Library and West Barnes Lane to set up a site compound and store materials. However, pedestrian access will be maintained throughout Phase 1 of the closure, to provide access to the East Entrance of the station. Please see diagram below of the planned closure.

The planned date for this road closure is:

- 1st April 2023 to 17th May 2023



Station Road – Phase 2: During Phase 2 of the road closure, the footway will also be closed off and pedestrian access to the East entrance of the station will be closed off. Pedestrians will be diverted around to the Western Entrance of the station along Claremont Avenue.

The planned dates for this road and footway closure are:

- 17th May 2023 to 31st March 2024



Although we will be using specialist equipment designed to minimise the noise we create, some of our equipment and machinery may cause some noise disturbance and you'll notice some increased traffic from delivery vehicles. You may also hear train horns and safety alarms (fitted to the heavy machinery and road rail vehicles) being sounded; this is because we need to alert our teams working on site and this is a mandatory safety requirement set at a volume that I'm afraid cannot be reduced. We are sorry for any disturbance and inconvenience this causes you. All teams working on site are fully briefed on working responsibly in the local community and keeping noise levels to an absolute minimum. Every effort will be made to minimise any excessive noise while this work is carried out.

Delivering the highest standards of safety is paramount to our work and keeping people safe on and around the railway is at the heart of everything we do. Often, work needs to be carried out while trains aren't running. We are obliged to work, whenever possible, at times that cause the least disruption to train services. Unfortunately, this means carrying out a lot of our improvements during the night and at weekends.

We will keep you updated as the works progress, which will also include any other periods where works will be undertaken outside of normal working hours. I hope this information is helpful and once again, we apologise for any inconvenience this work to upgrade the station will cause. If you have any additional questions, please visit www.networkrail.co.uk or telephone our **24hr helpline on 03457 11 41 41** quoting "Information request – Access for All Scheme at Motspur Park Station".

Yours sincerely
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